

D 32652

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Name.....

Reg. No.....

**FIRST SEMESTER M.Com. DEGREE (C.B.C.S.S.) [REGULAR /
SUPPLEMENTARY] EXAMINATION, NOVEMBER 2022**

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

Section A

*Answer any **four** questions.
Each question carries 2 weightage.*

1. What is TQM ?
2. What do you mean by planning premises ?
3. What is social perception ?
4. What is inter- personal conflict ?
5. What do you mean by group norms ?
6. Define Organisational Behaviour.
7. What do you mean by team management ?

(4 × 2 = 8 weightage)

Section B

*Answer any **four** questions.
Each question carries 3 weightage.*

8. What are the barriers of effective communication ?
9. Explain the features of scientific management.
10. What are the different determinants of personality ?
11. Explain the process of controlling.
12. What are the key elements of Organisational Behaviour ?
13. How we can overcome the resistance to change in an organization ?
14. What are the bases and sources of power ?

(4 × 3 = 12 weightage)

Turn over

Section C

*Answer any **two** questions.*

Each question carries 5 weightage.

15. Define Leadership. Explain the different theories of leadership.
16. Explain Motivation. Discuss the different theories of motivation.
17. Define Group. Explain the different types of groups.
18. What do you mean by planning ? Explain the purpose and process of planning.

(2 × 5 = 10 weightage)